

LINX PRINTERNET™

IMPROVE YOUR PRODUCTIVITY



Linx PrinterNet allows you to see the status of your coding and marking, anytime, anywhere, even when you are not on the line, giving you peace of mind to focus your time on other areas

Maintain uptime:

- ✓ View current status of your printer fleet to check all lines are running
- ✓ Receive alerts of printer warnings or line-stop problems, and make sure that production is not delayed because your printer needs attention
- ✓ Take action quickly to address potential misses before they occur

Linx support:

- ✓ Linx Technical Support continuously monitor your printers and warn you about problems you may not see
- ✓ Linx Technical Support can analyse the data collected to help you investigate production problems and reduce future downtime

Monitor your production:

- ✓ View current progress of your production jobs against target print rates or target end times
- ✓ From your phone, desk or tablet
 - Check the right messages are being printed
 - Set up and manage print messages
 - Check who made changes



"We are always trying to improve processes but are short of data and rely on manual reporting, which is never more precise than 15 minutes. With data from Linx PrinterNet we estimate we can make a 10-15% improvement."

Production Manager

PRINTER AND PRODUCTION MONITORING

Maintain uptime:

- ✓ View the current status of your printer fleet from anywhere. Check all lines are running without the need to walk the line, giving you peace of mind, so that you can get on with higher priority tasks
- ✓ Receive alerts of printer warnings or line stop problems, and ensure that operators respond quickly to ensure production is not delayed
- ✓ Keep a backup of your printer messages and settings on PrinterNet, to allow quick recovery in the event of a problem
- ✓ Review fault history and monitor printer and production line uptime to help you plan your regular maintenance without impacting production



Monitor production:

- ✓ View how production is progressing against target end times or print rates, so you can optimise changeovers
- ✓ Set up and manage print messages from your desk, to avoid operators selecting the wrong message at the printer
- ✓ Keep a master, 'gold' copy of approved messages in the PrinterNet message store, to quickly recover from unapproved changes
- ✓ Check each printer is printing the correct message from anywhere
- ✓ Review historic production data to help you plan your next jobs and support your continuous improvement



"We use Linx PrinterNet to monitor the efficiency of the line. It tells me whether we are on target or under target, and if there is a problem with the line."
Operations Manager



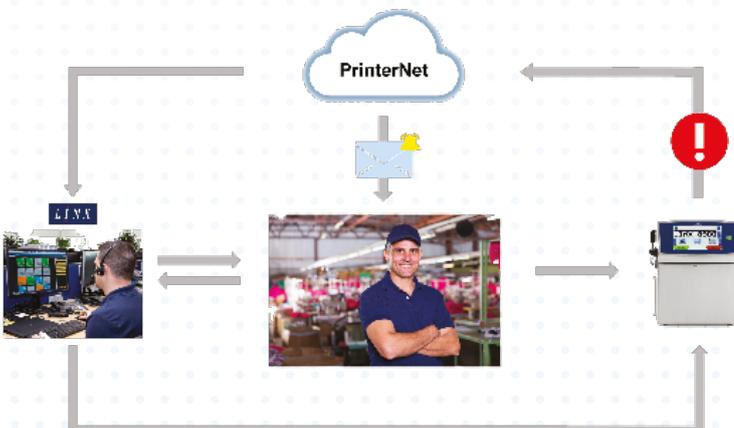
A UK based brick and concrete producer uses PrinterNet to remotely access their Linx 8900 printer located outside a safe area of their factory. The production line stops if the light beams in front of the printer are broken so being able to create and amend messages remotely is a perfect solution.

PRINTER MONITORING BY THE LINX SUPPORT TEAM



With Linx PrinterNet, the Linx support team is always on hand to:

- ✓ Help you get you up and running within 20 minutes of a line stop issue. The team continuously monitors your printers, uses the data collected by PrinterNet to investigate the cause of any faults and will contact you with a solution or book a service engineer visit
- ✓ Use the remote control feature to support and guide your staff through printer setup or maintenance to quickly resolve a problem and upskill your staff
- ✓ Help improve the efficiency of maintenance activities by calling your designated contact if fluids are not replaced in a timely manner
- ✓ Proactively call you to book service visits as they become due
- ✓ Upgrade your printer software to the latest version at a time to suit you, without the need for a service visit
- ✓ Provide you with data collected by PrinterNet to support investigation of recurrent operator or printer problems to ensure future downtime is minimised



"The support I received from Linx when I thought I had a misaligned jet saved me from losing a day's production. They were able to see that the problem was low ink viscosity and advised how to resolve this without the need for a service engineer visit."

Engineering Manager

LINX PRINTERNET

Keeping your network secure:

- ✓ Linx takes security very seriously and has designed and tested Linx PrinterNet to the highest standards
- ✓ Your Linx printer can only connect to the Linx PrinterNet cloud and will never accept connection requests from any other device or service
- ✓ You stay in full control of which users have access to your data and which features they are able to use



Which Linx printers can I connect?

- ✓ CIJ: Linx 10, 8900, 8800, 7900, 5900
- ✓ Laser: CSL10, CSL30, CSL60



What do I need to connect my printer?

- ✓ Simple as connecting your phone to Wi-Fi
 - Wi-Fi device to plug into your printer
 - Wi-Fi signal within range of your printer
 - Password to login to your Wi-Fi access point
- ✓ OR: Ethernet cable to connect to your network



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